

Frau
Christiane Waller

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Reference

Dear Ms Waller,

We have been working together regularly and successfully for three years now, and I would like to take this opportunity to express my sincere gratitude.

We came together with the intention of analysing and developing established processes within the team. We focussed on developing the mission statement as well as both the self-images and the public images of the individual members of staff. This year we added elements from NLP in order to give all staff members the opportunity to go about their daily tasks in a more professional manner.

Your assignment was to analyse, develop and help add value to our young, newly-formed team in the execution of our established procedures. With a number of seminars lasting between one and several days, you realised this goal superbly.

The individual training courses were always very professionally organised. Both the choice of exercises, a good balance of theoretical input and practical group work, and the communication of the subject material have always been easily understandable and very clearly explained. This has made it very easy for us to implement the results into our processes as proposed.

Working with you has been very professional, comprehensive and uncomplicated. In the preliminary talks, the seminars themselves and the debriefing sessions afterwards, we have been impressed with the possibilities and the methods that you have shown us.

Ms Waller, we have such confidence in your calm, relaxed attitude and the results of our cooperation to date that we will continue to draw upon your expertise in the future.

TSV Bayer 04 Leverkusen e.V.

Workplace Health Management



Herbert Ott